

(B. Pharmacy & D. Pharmacy)

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(Affiliated to Dr. Babasaheb Ambedkar Technological University, Lonere, MSBTE, Mumbai & Approved by PCI)

GUIDELINES FOR FEEDBACK MECHANISM



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PREAMBLE

Feedback is the essence of two-way communication between the provider and the receiver. Effective feedback, both positive and negative is important for continuous improvement as it helps in understanding the strengths, weaknesses, opportunities and challenges faced by the organization. It is advantageous to the organization as well as the stakeholders as improvisations made based on the feedback received benefits all the stakeholders. Feedback from students, employees, alumni inculcates a sense of ownership about the organization and make them feel valued and responsible. Regular feedback is important across the entire organization in order to remain aligned to goals and is part of continuous learning process for regular improvisations to serve better.

KKWCOP IQAC with the responsibility for arranging feedback responses from all stakeholders of the college on quality related institutional processes.

FEEDBACK MECHANISM

The feedback mechanism for K K Wagh College of Pharmacy Nashik is as follows

- A) Format preparation: The format for each type of feedback to be filled by each stakeholder shall be prepared by IQAC Co-ordinator.
- B) The stakeholders of the Institute are: a) Students b) Teachers c) Parents d) Alumni e) Employers.
- C) TYPES OF FEEDBACK

1. Students' feedback

- a) Feedback about Curriculum
- b) Feedback about Quality of Teaching
- c) Feedback about infrastructure
- 2. Teachers feedback about Curriculum
- 3. Alumni feedback
- 4. Employers feedback
- 5. Parents feedback



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Feedback Collection Process

The feedback Is collected from students of every semester of all courses through google feedback forms / Through ERP or offline feedback form

Sr. No.	Type of feedback	Particular of Feedback	Mode of Collection	Frequency
1	Students			End of semester
A	Students Feedback	End term feedback Curriculum and Quality of Teaching	Online	End of semester
	Students Feedback	Exit level	Online	Once in year
В			Online	End of semester/year by
С	Students Feedback	College Infrastructure	Ollinic	graduating students specifically and other students
2	Teachers	Feedback from Faculty	Online/offline	Once in a year OR after each semester
		Feedback from	Online/offline	During Alumni meet
3	Alumni	Alumni		annually
4	Employers	Feedback from Employers	Online/offline	otherwise annually
5	Parents	Feedback from Parents	Online/offline	During PTM/ electronically once in year

Mechanism for Feedback collection, Analysis and Action Taken:

Feedback is collected through google feedback forms / Through ERP or offline feedback form from all stakeholder's responses are analyzed by IQAC and reported to the principal. The action plan is discussed depending upon the responses received. The feedback analysis and action plan is discussed in IQACB and LMC meetings. The implementation of action plan is revived periodically.

IQAC Co-Ordinator K.K.Wagh College of Pharmacy

Nashik

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